

The Hon. Caspar Ying-wai TSUI, JP, TWGHs Advisers, Former Board Members, Ladies and Gentlemen,

Welcome to the TWGHs inauguration ceremony 2021/2022. This solemn occasion marks the passing of the governance of TWGHs to the new Board of Directors. We are truly honoured to have the Secretary for Home Affairs, the Hon. Caspar Ying-wai TSUI, JP, to officiate the ceremony, and to have you, our honoured guests, as witnesses. On behalf of the Board of Directors, I extend my sincere thanks to you all.

The year 2020 was an unusual one for TWGHs and for Hong Kong. So in line with Tung Wah's mission of "healing the sick and relieving the distressed", the then newly minted 2020 Board of Directors amassed capabilities from a variety of sources to help the needy and battle the pandemic, our minds set on weathering tough times with Hong Kong. During the year, TWGHs received a large amount of resources to fight COVID, thanks to the support and generosity of the Home Affairs Department, to philanthropists, and to our partners. This enabled the implementation of anti-epidemic assistance projects in phases to grapple with COVID and help those in need, so different communities had access to consistent support whether it be preventive supplies, services, money or psychological counselling. Since the start of the outbreak, TWGHs has distributed 7.5 million surgical masks and large amounts of protective supplies to medical professionals, patients, pupils from low-income families, marginal groups, the grassroots, taxi and mini-bus drivers, and users of TWGHs services. To raise funds for continued support, we held the TWGHs Charity Concert "LOVE actually LIVE actually" shortly after the Board assumed office. The concert recorded close to 800,000 views. In a similar vein, our "Share Love & Fight the Epidemic" Donation Campaign for Short Term Financial Aid raised HK\$10 million for the provision of one-off emergency relief to 1,200 recovering COVID-19 patients, service users impacted by the pandemic, and their families. As the third wave struck, we took the initiative to support the Home Affairs Department's COVID-19 Community Testing Scheme. We deployed 50 staff to administer tests to some 50,000 inhabitants of over 50 buildings in Tsz Wan Shan and Kwun Tong. When the government launched the Universal Community Testing Programme in September 2020, we sent 160 students and teachers of Tung Wah College and medical staff to administer two community testing centres and render support to sampling in other areas. At the dawn of 2021, our anti-pandemic work entered a new phase with the focus shifting to vaccination. We have arranged for seniors at our affiliated homes to receive vaccination; we also encourage our staff to become vaccinated. Since February, our medical institutions have begun vaccinating people with priority status. We strive to help the government to achieve a higher take-up rate for COVID-19 vaccines in Hong Kong.

At the same time, we maintained the quality of all our services for the benefit of this city, and promoted them for better reach. In the year under review, TWGHs was able to achieve steady growth in medical, education, community and traditional services by building on the 150-year foundation laid by our forbearers and striving to stay abreast of the times. Our service units covering Hong Kong's various needs increased to 350.

Free medicine and medical consultation for the needy is Tung Wah's founding tradition, one upheld through the decades. In the past year, our medical units offered free Chinese and Western services that included free general and specialist services and inpatient services at five hospitals, and Chinese medicine general outpatient services, annually benefiting 900,000 users in average. Funds were allocated to promote and improve medical services, by introducing advanced equipment and rehabilitation facilities, such as a digital radiographic system for Tung Wah Hospital, near-infrared detector and binocular tubes for Pentero microscopes for Kwong Wah Hospital, and a Topcon pattern scanning laser for Tung Wah Eastern Hospital.

As a pioneer of Chinese medicine in Hong Kong, Tung Wah capitalises on its wealth of experience to explore possibilities for the field's long-term development. At the "TWGHs 150th Anniversary Medical Symposium on Chinese and Western Medicine" in late 2020, medical professionals from the five hospitals and TWGHs medical units lectured on the theme of "Development and Challenges of Chinese and Western Medical Services". They shared experiences and research results related to the evolvement of Chinese medicine, integrated Chinese and Western medicine services, the 2019 coronavirus, bone health, stroke, women's health, elderly health and palliative care. TWGHs also partnered with the Chengdu University of Traditional Chinese Medicine to offer an eight-year Chinese medicine professional training programme. The programme has a course named after Chinese medical master LIU Minru, to nurture successors for the Chinese gynaecological tradition. Meanwhile, with the support of the Bank of China (Hong Kong), TWGHs continued to develop its Chinese medicine services by setting up the third mobile Chinese medicine clinic. The facility is being refitted and will begin operations in the second quarter of 2021. It is expected to give more members of the community easy access to excellent and affordable Chinese medicine services.

In view of urgent public demand for medical services, the Group's new TWGHs Medical Centre (North Point) in Hong Kong Island East has begun operation in phases, offering comprehensive medical services from health checks to specialist treatments, dental to pharmaceutical. The centre is a milestone in the Group's medical service provision in many ways – the Well Women Clinic in Tung Wah Eastern Hospital was relocated here to facilitate expansion of the service; the facility houses the second TWGHs Integrated Diagnostic and Medical Centre, extending service coverage to Hong Kong Island; establishment of a new Western Medicine Specialist Centre and a new community pharmacy; the TWGHs Carrie Sze Memorial Dental Centre was also moved here to create synergy.

As the TWGHs school song goes: "From sea to sky, we proudly spread the spirit of magnanimity." Since Man Mo Temple began offering free education in 1880, TWGHs has honoured the philosophy of "promoting education and nurturing the youngsters" and "education for all" in its efforts to provide society with comprehensive and diverse educational services so all students have equal opportunity to learn and grow. In the past year, most teacher and student exchanges to the Mainland and overseas were cancelled or postponed due to the pandemic. Modes of teaching were also transformed. In the early days of class suspension, TWGHs schools worked hard to adopt online teaching and digital homework instruction, swiftly adapting to the new normal so students could continue learning during class suspension. Having observed the emotional, learning and social needs of students and their carers in the process, we offered psychological counselling and online learning resources through the TWGHs Ho Yuk Ching Educational Psychology Service Centre. As the government enforced preventive measures such as partial and half-day face-to-face learning, our schools reviewed their curriculum planning and pedagogic design, and implemented a combination of face-to-face lessons with online teaching in the new academic year.

Similarly, despite pandemic-related challenges, TWGHs did not falter in its construction of new schools. To give students an ideal learning environment, we pushed forward with multiple campus construction projects, including campus planning of two special schools on Renfrew Road in Kowloon Tong; renovation of the TWGHs Ko Ho Ning Memorial Primary School; construction of a permanent campus for the TWGHs Tsoi Wing Sing Primary School; and the soon-to-complete TWGHs Tseng Hin Pei Primary School which just held its topping-out ceremony. In the area of early childhood education, the TWGHs Mr and Mrs Tam Kam Kau Kindergarten in Cheung Sha Wan's Hoi Lok Court, opened last September as the Group's 18th kindergarten. While complying with the TWGHs educational tradition, the school has also introduced new features in its teaching, in the form of attention given to English language instruction, and teaching tools. Stress is also laid on nurturing character as well as holistic, wholesome growth.

TWGHs implements whole-person education with an emphasis on instilling proactive attitude and positive values, with the aim of producing upright citizens who give back to society and manifest the virtues of “diligence, frugality, loyalty and trustworthiness”. The TWGHs 150th Anniversary Joint School History Quiz held last year familiarised students of our affiliated schools with Tung Wah’s mission and spirit of service to Hong Kong, and with Hong Kong history, in the hope of deepening their sense of belonging. The Group also held education seminars on the national security law last year, to raise awareness of national security and lawfulness, and hopefully, nurture students into responsible, nationalist citizens. Former Secretary for Justice The Hon. LEUNG Oi Sie, Elsie, GBM, JP, and Thomas S. T. SO, former president of the Law Society of Hong Kong were invited to introduce the main contents of the Hong Kong national security law and discuss how schools can implement national security education. About 300 school supervisors, managers, principals, teachers and Members of the TWGHs Board attended the seminars via video conferencing. The teachers subsequently developed teaching kits based on seminar contents and government guidelines, which they then shared with the moral education and humanities teachers of the affiliated schools. Early this year, the TWGHs Moral Education and Humanities Education Seminars invited a celebrated current affairs commentator to share insights with teachers on global situations, Eastern and Western cultures to help the latter gain a broader perspective of the world.

In response to the demand for mid-level teachers in TWGHs schools, we stepped up teacher training in the past year. Workshops were held for secondary, primary and kindergarten principals and teachers, to outline possible professional paths and encourage them to integrate different considerations into career planning, such as professional growth, competency development, work-life balance, and prospects for promotion. Emphasis is laid on professional ethics, encouraging teachers to contemplate their professional roles and equip themselves for a better future through sustained professional development. In September 2019, the TWGHs Ho Yuk Ching Educational Psychology Service Centre launched Project Care, a service programme for the physical and mental health of teachers. So far the project has organised close to 50 joint-schools and school-based workshops and reached over 1,000 teachers. The team also produced digital brochures, app stickers, and organised webinars on pandemic prevention in which they shared the latest information and spread positive messages to teachers.

2020 marked the 10th anniversary of Tung Wah College. Having made enormous strides since its founding, the College now offers a total of 16 degree, associate degree, diploma, and certificate programmes in a multitude of specialities. It has produced over 2,600 graduates to date. Despite the pandemic, graduates’ career prospects remain optimistic, with about 80% finding employment within half a year of graduation; monthly salary figures also went up from last year. Most of the students joined the medical and healthcare industry, with the majority earning monthly salaries of over \$30,000. Most of the remaining graduates entered the business and education fields. All in all, it is observed that employers welcome Tung Wah College graduates, and the College is producing professionals needed by society. At the start of this year, the Board of Directors sponsored the acquisition of a patient simulator at Tung Wah College’s King’s Park campus to give nursing students simulated clinical exposure so they can build core skills as future nurses.

In the area of community services, the TWGHs team not only helped to distribute COVID-preventing resources to the underprivileged, they also devised a long-term strategy. Thanks to a donation of \$3.7 million by the K. WAH Anti-Epidemic Fund, TWGHs Ngai Chun Integrated Vocational Rehabilitation Centre established a Medical Mask Production Cleanroom. Since August last year, “iMasks” produced by the facility are provided to TWGHs-affiliated service units, and made available to other charities at discounted rates, which helped to stabilise the mask supply in the social and welfare services sector. Meanwhile, the Group’s four Integrated Vocational Rehabilitation Services Centres and Workshop were commissioned by Germagic Biochemical Technology Co. Ltd. to set up the “i · Germagic G-Coating Specialist Team” to provide anti-bacteria coating service to social welfare

organisations, schools, industrial and commercial groups; as well as vocational training and internship opportunities to the differently abled.

Responding to the problems of an ageing population and the urgent need for a range of elderly services in Hong Kong, TWGHs has been actively developing services for seniors, from rendering support for all aspects of life and living, to rehabilitation. Early in 2021, the Easy Ride Project held its kick-off ceremony. Since trial implementation in 2018, Easy Ride has served over 22,000 seniors residing in remote areas and relieved them of having to travel long distances for medical consultation. Thanks to our donors' generosity, the programme received five vehicles to chauffeur qualified seniors and people undergoing rehabilitation to hospitals or clinics, thereby lightening the burden on their carers.

In youth development, the Group is building the Holistic Centre for Youth Development in San Po Kong. Conveniently located in downtown Kowloon, the centre will provide sharing platforms, instructions, facilities, and spaces for youth to connect with each other and gain exposure to local and overseas perspectives and experiences through art, technology and emerging sports. The objective is to equip them to find creative solutions to the problems of the underprivileged and do their bit for society. The centre is part of the government's "Energising Kowloon East" plan. Foundation works began after the foundation laying ceremony in February 2021. The centre is scheduled to begin operations in 2023 as Hong Kong's first space for cultivating social creativity in young people.

Ever connected to the community, TWGHs is committed to fostering social harmony and integration. We were commissioned by the Hong Kong Council of Social Service to operate the first Nam Cheong modular social housing project in Sham Shui Po, Nam Cheong 220. The project, which opened in August last year, offers one-person, two-person, and three-person household units to individuals who have queued for Public Housing for at least three years or have undesirable living conditions, as well as low-income families with urgent housing needs. Nam Cheong 220 adopts a new living model which has as its central concept a sharing economy – households here share belongings, skills and time. Meantime, Tin Sau Bazaar which has served Tin Shui Wai for many years, received approval from the Lands Department to operate for another three years. This enables it to continue offering options for daily necessity shopping to the community and creating jobs for the underprivileged. To boost the bazaar's support facilities and vitality, and make shopping safer and more appealing, TWGHs launched a series of community art events through the "Inclusion · Love@TSB" community programme. On another note, the TWGHs Even Centre held the 4th Asian Pacific Problem Gambling and Addictions Conference online to discuss the latest trends in gambling addiction, its prevention and treatment. Specialists and practitioners exchanged views and experiences on the theme "Challenges and Interventions in the Era of Innovation and Technology".

TWGHs is known for its contributions to traditional service and the preservation of Chinese customs. We strive to provide high quality services and facilities to fulfil the city's worship, funeral and burial needs. In the past year, the TWGHs Funeral Fund was set up to offer free funeral service and related support to the needy, evoking Tung Wah's century-long tradition of providing free burials and coffins to the poor and the destitute. The Sandy Ridge Cemetery in Lo Wu also underwent a complete restoration to ensure the 60-year-old burial ground continues to function as a respectable final resting place. While always honouring Chinese customs, TWGHs also strives to grow with the times. Due to the pandemic, traditional activities including the TWGHs Joint Temples Mid-year Festival Rites, the Man Mo Temple Autumn Sacrificial Rites and the Kwun Yum Treasury Festival were held behind closed door. The events were live-streamed so viewers could watch the rites in real time. The Kwun Yum Treasury event last month even offered a remote money-borrowing and return service so worshippers did not have to be physically present for the said activities. The idea turned out to be extremely popular. Following last year's opening of Man Mo Lounge, a community and education centre, TWGHs opened MM<sup>2</sup> Café next to

Hung Shing Temple in Wanchai this year. The café and exhibition gallery also sells cultural and creative products and holds handicraft workshops. Plans are underway for a Chinese cultural and creative design contest, to let Hong Kong's young experience first-hand the passing on of their cultural heritage.

As Hong Kong's charity with the longest history, Tung Wah has contributed to cultural conservation in Hong Kong. In the past year, Tung Wah Coffin Home and the Yaumatei Tin Hau Temple Complex were officially declared monuments by the government, becoming respectively the fourth and fifth TWGHs-managed declared monuments, thereby reaffirming our heritage protection and management work of decades. To promote the said structures and foster a deeper understanding of Tung Wah Coffin Home, the Group published *Humanities: For Commemoration of 120th Anniversary of Tung Wah Coffin Home*, with the generous sponsorship of Dr. Stanley HO's family. We also transformed The School – part of the Yaumatei Tin Hau Temple Complex – into a self-service bookstore. Members of the public are welcome to browse or purchase titles on Hong Kong and Chinese history, subjects related to Hong Kong, religion and philosophy, as well as the cultural and creative products available for sale.

The year 2020 marked the Group's 150th anniversary. In celebration, TWGHs teamed up with the Antiquities and Monuments Office to hold the "Heritage Over a Century: Tung Wah Museum and Heritage Conservation" exhibition, and with the Leisure and Cultural Services Department to hold the "Hand-in-Hand for Benevolence – Tung Wah's Fundraising Culture and Social Development" exhibition. Both events were warmly received. The former shares about Tung Wah's achievements in the management, protection and conservation of local history and culture, and the architectural relics under its management. By means of precious artefacts, historical photos and interactive games, the latter allows visitors to better understand Hong Kong's social development through Tung Wah's fundraising culture, and relive the collective memory embodied therein. Virtual tours and online guided tours were produced to let local and overseas visitors immerse themselves in the exhibitions at any time and from anywhere. During the year, we also held multiple thematic seminars, such as the "Charity and Society" series jointly with the Hong Kong Public Libraries under the Leisure and Cultural Services Department, and webinars on Tung Wah's history in collaboration with Etnet. The latter featured specialists, scholars and TWGHs representatives who spoke on heritage conservation promotion, the passing on of culture, and spreading the spirit of humanitarianism. The four seminars were so popular that two more were added. The new seminars had overseas and mainland scholars exploring the meaning of Tung Wah's Bone Repatriation Services. March 2021 saw the publication of the Chinese edition of *Hand-in-Hand for Benevolence: 150 Years of History of the Tung Wah Group of Hospitals*. The book detailed TWGHs' development in corporate management, health and medicine, education, community services, fundraising and property, traditional services, and cultural heritage conservation, from its founding to 2020. Developments are placed against the backdrop of Hong Kong's own development to highlight the Group's unique position in Hong Kong and its contributions to the city.

The Group owes its sturdy and sustained growth to the dedication, professionalism and perseverance of its staff. In response to the spirit of "Embrace Your Life, Rejoice in Tung Wah", TWGHs actively promoted a caring corporate culture by creating a safe and happy workplace environment. The Group was named a "Happy Organisation" for the seventh year in a row, and the "Best Company to Work for in Asia (Hong Kong)" for the sixth consecutive year. We also won the WeCare™ : HR Asia Most Caring Companies Award 2020. We are grateful for these recognitions for our long-standing effort at constructing a happy and caring work environment.

The Group is committed to promoting green measures and the past year was no exception. Besides reducing our carbon footprint, we also honoured our pledge as a green organisation. Since 2013, all service units at TWGHs have conducted yearly carbon audits to monitor and quantify our environmental performance. The Group's carbon emission per unit of floor area in 2018/2019 decreased by approximately 10% from the base year, 2013/2014. Our 80-plus service units have signed the Electrical

and Mechanical Services Department's Energy Saving Charter. Meanwhile, our 16 affiliated schools and community service units was given the greenlight by the Electrical and Mechanical Services Department to participate in the "Solar Harvest - Solar Energy Support Scheme for Schools and Welfare NGOs". What's more, the TWGHs Liu Yan Tak Memorial Kindergarten won the top prize in the "Garden Plot (Kindergarten)" category of the Greening School Project Award.

In the past year, TWGHs' connection with the Hong Kong public remained tight. Adopting a range of flexible modes and platforms, we continued to celebrate our 150th anniversary with the community. We designed an anniversary logo featuring the numerical figures "1", "5", and "0" coming together to form the Chinese character for "heart". It stands for our steadfast dedication to serving Hong Kong over the course of one-and-a-half centuries. The character, written in calligraphy, adopts a vibrant gradient palette to represent the range and quality of our services. The logo is accompanied by the anniversary tagline "For charity, we go beyond" to underscore the flame of benevolence we have kept alive for generations and our determination to walk with the citizens of Hong Kong towards an even more brightly benevolent future. We also partnered with a young artist Vivian HO to create an anniversary illustration work titled "For Charity, We Go Beyond"; it was subsequently turned into an animated video. The lively and colourful work depicts people of all ages, looking happy and content, and receiving the care they need in Tung Wah Village. Indeed, TWGHs offers a diverse range of services that takes care of all stages in the life of a person, from birth and schooling, to old age, sickness and death. All these we promoted alongside Tung Wah's 150-year history via online and non-digital channels, including online games, social media, newspaper interviews, multimedia advertisements at bus stops and MTR stations, and an anniversary promotional video. The anniversary celebrations not only increased the Group's transparency, but also garnered an assortment of prizes related to corporate promotion and marketing, including in the 2020 International Galaxy Awards, gold in "Public Relations: Awareness Campaign", and multiple prizes in the 2020/2021 Mercury Awards.

Success in charity work relies not only on caring benefactors, it also requires the support of a like-minded public. Thanks to challenges brought about by the pandemic, we flexibly took fundraising, its events and promotion, to the digital sphere. For example, we held online a month-long flag-selling event, and a donation-matching campaign with the Bank of China (Hong Kong), so donors could express their generosity without having to leave home. Moreover, a series of fundraising events were launched to coincide with the 150th anniversary celebrations, including the Skateboard Deck Art Online Exhibition cum Charity Auction, TWGHs 150th Anniversary Commemorative Gold and Silver Medal Set and Gold Shield Medal Charity Sale, TWGHs 150th Anniversary Patrons of Tung Wah Services Donation, TWGHs 150th Anniversary Community Day @ Tung Wah Village, and TWGHs 150th Charity Night: Go Beyond with TWGHs for 150 years. The Group's famous fundraising event Tung Wah Charity Gala took place in compliance with pandemic prevention rules. Entertainment celebrities and Cantonese opera stars gave superb performances to raise fund for TWGHs services. Everyone in Tung Wah did their bit for the worthy cause, and a total of HK\$403.8 million was raised in the past year – a most encouraging achievement indeed. More importantly, the various fundraising events gave Hong Kong people from all walks a chance to give, whether it be in the form of donations or assistance in raising funds, putting into practice the ideal of "charity in recreation". Charity work not only enriches lives, it changes lives with life, creating a virtuous cycle and truly "going beyond" charity.

Reviewing the past year, I am incredibly honoured to witness Tung Wah's 150th anniversary milestone, as chair of the TWGHs Board of Directors, alongside other Board Members, all TWGHs staff, and the citizens of Hong Kong. We are fortunate to have been able to rise to the challenge and attain stable growth, thanks to the support and guidance of numerous parties. On behalf of the TWGHs Board of Directors 2020/2021, I express my most sincere thanks to the HKSAR government, our Advisory Board, our forbearers, benefactors, friendly corporations, and other partners. I wish that under the leadership of Mr. Kazaf TAM, the new TWGHs Board of Directors will continue to go beyond while staying close to the heart. May the spirit of charity spread far and wide. Thank you all.