

The Hon. Caspar Ying-wai TSUI, JP, TWGHs Advisers, Former Board Members, Ladies and Gentlemen,

I would like to begin by thanking the Hon. Caspar Ying-wai TSUI, JP, Secretary for Home Affairs, for sparing the time to attend this inauguration of the TWGHs Board of Directors, and for administering the oath to the new Board. The Board of Directors 2021/2022 has been officially made in charge of Tung Wah charity services - a stupendous undertaking indeed. We sincerely pledge to sustain the solid foundation established by our predecessors, to fulfil the lofty mission of Tung Wah in serving the Hong Kong community, and to keep pace with time in further developing the Group's long-standing charity work.

Since its founding in 1870, TWGHs has upheld the mission of "healing the sick and relieving the distressed, caring for the elderly and rehabilitating the disabled, promoting education and nurturing the youngsters, raising the infants and guiding the youth" in its service to Hong Kong. For the last 150 years, Tung Wah's medical and health, education and community services have developed rapidly to fulfil the needs of society. At present, the total number of our service centres has increased to 350, while the total recurrent expenditure of TWGHs, including hospital services, will exceed HK\$10.6 billion in the coming year. A number of large-scale construction projects straddling at least two financial years are in the planning or implementation phases, which will no doubt bring financial pressures. Yet we vow to adopt a cautious financial strategy in their execution, and monitor the Group's operations through effective administrative measures.

TWGHs strives for innovation in fundraising in order to maintain a massive operational and service network. We develop new and more effective funding channels and polish our image through public relations activities, so as to attract more benefactors and support in our donation campaigns and fundraising events. In recent years, the Group has partnered with upcoming local illustrators to design attractive paper flags for Flag Day, which, combined with the launch of interactive games on social media, succeeded in giving Flag Day a complete face-lift and made it a social media hit. The campaign drew the attention of both conventional and new media, which went on to promote the latest developments in the Group's services. This year, we will continue to initiate collaborative charity events with our corporate partners and spread the message of charity and benevolence to all walks of society. In particular, we hope to nurture social awareness and a spirit of giving among the young. We will continue to exploit different platforms to promote the Tung Wah brand and its story with the aim of boosting our professional and caring image.

Tung Wah's good name pivots on the practice of putting donations to good use and benefiting the people. The direct costs of the various fundraising events organised every year are fully shouldered by the TWGHs Board of Directors and title sponsors. Tung Wah's administrative and support costs are similarly subject to stringent monitoring to ensure caution in use and compliance with the needs of service expansion. The costs, comprising only 4% of TWGHs total expenses, are fully taken care of by our operating income, and do not, in any way, involve the use of donations. The Board of Directors stands firmly by our longstanding policy of not deducting administrative costs of fundraising activities from public donations and making sure every penny donated is spent on services and their

beneficiaries, and nothing else. We believe this is how funds have their utmost effect and do more good to more of those in need.

In the early days of its founding, Tung Wah was Hong Kong's first Chinese charitable organisation established on the basis of Western legal principles. This means that the Group and all its operations were liable to scrutiny by Hong Kong's common law system. In the ensuing decades, responding to changes in the greater climate, the TWGHs Board of Directors has consistently worked to strengthen corporate governance, increase transparency and accountability, and cultivate a stable and open governance culture. Together with the senior management team, the Board of Directors formulated a Five-year Strategic Plan a few years ago, with the aim of providing more comprehensive services to the community and building a better society, while rigorously living up to the Group's reputation as Hong Kong's most trusted and credible charity. These strategies serve as guidelines for the various TWGHs divisions so they can, within their own professional areas, formulate short-, medium-, and long-term service development initiatives and efficiency enhancing measures, while the Annual Planning Workshop with participation of Members of Executive Committee help finetune our service plans to ensure they meet the community's latest needs.

TWGHs has come a long way from a charity Chinese hospital offering free medicine and medical consultation – today it has five hospitals and 36 healthcare service units providing quality Chinese and Western medicine, dentistry, rehabilitation, health check-ups, hemodialysis, brain imaging, endoscopy, and other services. As early as the 1990s, TWGHs pioneered women's health screening at Kwong Wah Hospital and Tung Wah Eastern Hospital. After the 2000s, the Group opened multiple clinical centres for teaching and research in Chinese medicine; it also engaged in collaborative research with local universities on the modernisation and scientification of Chinese medicine, in its endeavor to bring the clinical experiences, medical knowledge and medical techniques of traditional Chinese medicine to the 21st century. To consolidate the Group's leading position in Chinese medicine and continue to offer quality, convenient and services of all kinds, we will improve our Chinese medical services, including expanding the Tung Wah Hospital - HKU Clinical Centre for Teaching and Research in Chinese Medicine and relocating the Chinese medicine outpatient clinic of Tung Wah Hospital. Furthermore, Tung Wah Hospital's Chinese medicine service unit and the TWGHs Wong Tai Sin Hospital's Clinical Centre for Teaching and Research in Chinese Medicine will be renovated and refitted to step up facilities. The newly established TWGHs Medical Centre in North Point will expand in phases to provide more comprehensive diagnostic and specialist services.

The redevelopment of 110-year-old Kwong Wah Hospital is one of our major development projects in the field of medical services in recent years. The project swiftly began after receiving government funding allocation in 2013. Construction of the Phase 1 superstructure is underway and expected to end in the first quarter of 2022. With Phase 1 in place, there will be space to accommodate clinical services requiring relocation due to Phase 2 redevelopment. Most design work for Phase 2 has begun. The whole redevelopment project is expected to finish in 2026.

The 2019 pandemic outbreak has posed unprecedented challenges to the world. The World Health Organization and medical specialists are of the view that the coronavirus will not disappear before an effective cure or vaccine is available. A safe and effective vaccine offers some immunity to infection and minimises the damage to health inflicted by the coronavirus. As such, it offers hope for society's return to normality. TWGHs pledges to give its full support to the government's COVID Vaccination Programme and protect citizens' health.

Tung Wah founded Hong Kong's first free school in the form of a traditional private school for children. Many evolutions later, TWGHs-affiliated schools are modern in form and scale, and TWGHs is also a resourceful education service provider operating 58 educational units. This testifies to the Group's steadfast adherence to its founding educational ideals and courage in rising to the challenges of the times while nurturing generations. At present TWGHs schools educate over 25,000 students annually, besides offering psychological counselling services and talent education through other educational service units. With whole-person education as the goal, we implement moral education to cultivate fine character, a positive attitude and values, and encourage our students to care for society and live an active and proactive life.

In the coming year, we will continue to pursue excellence in our education services so ideal learning environments continue to be available to our students. In primary education, TWGHs Shui Chuen O Primary School operating in temporary premises at Tai Po's Mei Lam Estate has been officially renamed TWGHs Tsoi Wing Sing Primary School. Superstructure construction of the permanent campus is underway and the whole campus is expected to be ready for use in 2022. Related projects are also underway, including campus design, school-bus acquisition, and relocation plans. On the other hand, TWGHs Tseng Hin Pei Primary School is scheduled to open its doors in September 2021. The school's mission is "Rooted in Chinese culture, grooming talent for the world". With 30 classrooms and over 10 dedicated learning spaces, sports and outdoor facilities, the school offers a resourceful environment for students to learn, explore and grow. It strives to inspire in diverse ways, and foster positive mindsets and holistic growth.

In special education, the Group invested in the campus architectural design of two special schools on Renfrew Road in Kowloon Tong. According to the Architectural Services Department's schedule, construction of the campuses should begin in the second quarter of 2022 and finish in 2026. Meanwhile, TWGHs has been approved by the Education Bureau to utilise a shuttered campus in Mongkok as a temporary campus for the advance opening of one of the special schools. Renovation of the premises has begun so the school can start operations early – within this year hopefully – to meet the urgent need for special education. The school will be named TWGHs Chi-Li Pao School.

Apart from building new schools, TWGHs works hard to give students an enriching learning experience; and promote national identity education, STEAM education, themed visits and exchange, as well as career education and moral education. The aim is to broaden perspectives, strengthen the sense of national identity, equip students with a diverse assortment of skills, wisdoms and worldviews, so as to

better prepare them for the opportunities and challenges ahead. We hope the global pandemic will come to an end soon, and exchange activities can resume, including the exchange tour to England of the Soccer Ambassadors of TWGHs primary and secondary schools; the “Belt and Road” Uzbekistan exchange tour; the Fuzhifangzhou summer voluntary teaching programme; and the TWGHs Student Ambassadors Overseas Education Tour. The TWGHs teaching team will continue to build an inclusive and creative learning environment with the aim of motivating students and developing different potentials. Our teachers will also promote whole-person education so students can learn to adopt healthy and vibrant lifestyles, growing into fine citizens who care for society, love their country, and have global vision.

In tertiary education, Tung Wah College announced the appointment of Professor Sally CHAN as the third president in early 2021. A world renowned scholar in nursing education with a unique relationship with Tung Wah College, Prof. Chan had been a visiting scholar at the College since 2014. She also has a wealth of experience in management and administration at various tertiary institutions. We believe she will honour the College’s foundation built over the last decade and take it to even greater academic heights, in the service of society.

From providing free coffins and disaster relief in the 19th century to offering multifarious social welfare services today, TWGHs is firmly and intimately tied to every aspect of life in Hong Kong. The Group develops comprehensive community services of a high quality guided by our commitment to "Quality Care, Holistic Development". Our over 220 community service units cater to families, children, youth, elderly, and the differently abled, amounting to a total of 400,000 people annually.

In elderly services, TWGHs actively proceeds with the redevelopment of homes in response to the challenges of a rapidly ageing population. With the support of the Social Welfare Department’s Lotteries Fund, the Group completed the technical feasibility study of the redevelopment of the TWGHs-Jockey Club Care and Attention Home for the Elderly and submitted the report to the Social Welfare Department for vetting last month. We hope the project can start soon. In the meantime, we are planning the redevelopment of the TWGHs Pao Siu Loong Care and Attention Home with the objective of increasing service type and quota to meet the evolving needs of the frail and the elderly.

In the year ahead, TWGHs will carry on its work in youth development and cultivation. The Hollywood Road Youth Hostel in Sheung Wan received support from the Panel on Home Affairs and Public Works Subcommittee in 2021. We will maintain contact with the Home Affairs Department, keeping our fingers crossed that funding will come through after deliberation of the Finance Committee and construction can begin. The facility will provide affordable accommodation to employed young people aged between 18 and 30 so they can save up for their mid-term life goals. At the same time, the Group is building a Holistic Centre for Youth Development in San Po Kong, that is scheduled for initial operations in 2023. When fully functional, the centre will offer world-class facilities for art and culture, as well as an assortment of other activities and services, including a multi-function theatre, youth hostel, multi-purpose activity room, and start-up spaces. The aim is to instil concern for society among young people, families and communities, and help to build social harmony. With the support of the Youth Development

Fund, TWGHs launched YEE (Youth.Entrepreneurship.Empowerment), a two-year scheme under "We Venture" that equips young people for the challenges of entrepreneurship, through entrepreneurship funds, business development workshops, and legal, accounting and marketing consultancy services. The scheme hopes to help individuals aged 18 to 40 to start businesses in the Guangdong-Hong Kong-Macau Greater Bay Area in the coming two years. The Group's Oasis Youth Co-working Space will serve as a base to let young entrepreneurs develop networks and ease into their respective industries.

TWGHs has been promoting social enterprises in recent years. We have launched different kinds of social enterprises and introduced business operating models, with the objective of sustainable development and social harmony. In the coming year, we will focus on improving the sale system, market development, and the consignment and pick-up networks of iBakery and Cookeasy, to extend the reach of their quality products. At the same time, we will launch our soft meal products to bring tasty and nutritious meals to seniors with swallowing difficulty. The Group's social enterprises also offer training and employment opportunities to the underprivileged and the physically challenged; and work systematically to reinforce staff motivation and skills so they can master the required knowledge and attitude for employment and be self-sufficient.

The Group has taken the lead to subscribe to the government's Restored Landfill Revitalisation Funding Scheme by building a camp ground and E-Co Village on the Tseung Kwan O Stage I Landfill. Through E-Co Village, we turn the landfill into a venue for educating about environmental protection, and integrating family, community and the environment. The site will provide multifarious leisure facilities, such as camp ground, a green station, outdoor activity areas, adventure training, as well as farming and exercise facilities. Construction works obtained support from LegCo's Panel on Environmental Affairs end of last year; the working drawings and bidding documents are currently being compiled. Once approved by the Finance Committee, construction can begin in the fourth quarter of this year, hopefully, to finish in the first quarter of 2023.

As a green organisation, TWGHs pledges to implement green policies in all its operations – medical and healthcare, education, and community services. The Group actively supports the government's environmental policy and is ready for municipal solid waste ("MSW") charging. We will carry out MSW charging trial scheme for six TWGHs service units, besides promoting waste reduction and recycling.

Tung Wah's traditional services fall into three categories – funeral and burial services, ritualistic services, and traditional cultural services, offered through 22 units. The Group will continue to renew services, think out of the box, and develop a dynamic brand identity. At present, a total of 20 local creative and cultural brands sell their products on consignment at MM² Café. Starting this year, we will hold a TWGHs Ginny Man Cultural and Creative Prize to encourage young people and students to make creative products; we will assist in the mass production, sales and marketing of the winners. The TWGHs Coffin Home, having made Hong Kong's declared monuments list, will transform its main hall into an education centre on Tung Wah's century-long bone repatriation service. The centre will be open to public. Meanwhile, the International Funeral Parlour will undergo an 18-month renovation to step up its facilities.

Besides traditions worth honouring, Tung Wah also has a trove of cultural assets that we value. While propelling charity operations forward, we also strive to protect, conserve and share our history and culture as Hong Kong's charity with the longest history. Full-scale distribution of the Chinese edition of *Hand-in-Hand for Benevolence: 150 Years of History of the Tung Wah Group of Hospitals* will proceed soon. Promotion will also begin shortly, as will editorial work on the English edition. We hope the title will become essential reading for scholars studying the history of Hong Kong and the Tung Wah Group of Hospitals. In the coming year we will continue to organise webinars and virtual educational activities for the benefit of the local and overseas public. We will collaborate with the Hong Kong Public Libraries System again to hold three seminar series and touring exhibitions to promote Tung Wah's history and culture. We will also preserve and conserve 67 files of historical archives from TWGHs Wong Tai Sin Hospital, facilitate internal and external research on TWGHs relics, and strive to enhance their historical status and use to society. We will embark on a one-year research project with the History Department of Hong Kong Baptist University on health professionals of Kwong Wah Hospital and the history of everyday life in Hong Kong over the past century. The project will conduct a preliminary exploration into the history of Tung Wah's nursing education by doing oral history interviews with subjects who were teachers or students of the Kwong Wah Hospital Nursing School between 1960s and 1990s. We were invited by the Curriculum Development Institute of the Education Bureau to collaborate over the development of new teaching materials for Chinese history for secondary schools, and to organise seminars and training for teachers in Hong Kong.

Dear guests, the Tung Wah Group of Hospitals has advanced bravely for 150 years, and we have taken the first steps towards the next 150. This would not have been possible without the guidance and support of the HKSAR government and the contributions of our benefactors. The Board of Directors has always attached great importance to connecting with different stakeholders. When the epidemic abates, we will meet with HKSAR officials and partner organisations to discuss and devise the best way forward. TWGHs has always been an organisation that seeks to improve itself. The Board of Directors and all staff of the Group will strive to be steadfast and upright, and to do justice, so charity will flourish and bless the lives of millions.

Thank you all.